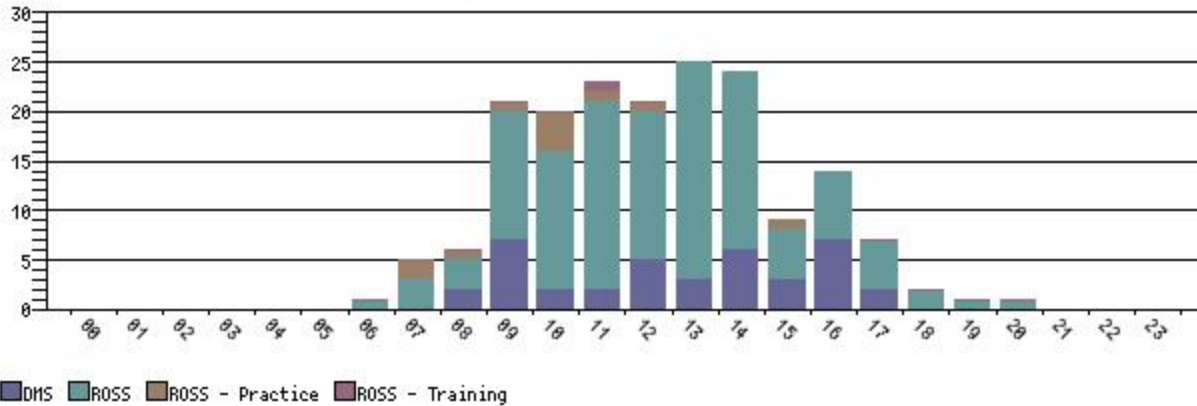


Support Requests Created by Hour of Day

Support Requests by Application



Interval	Tickets			
	DMS	ROSS	ROSS - Practice	ROSS - Training
00	0	0	0	0
01	0	0	0	0
02	0	0	0	0
03	0	0	0	0
04	0	0	0	0
05	0	0	0	0
06	0	1	0	0
07	0	3	2	0
08	2	3	1	0
09	7	13	1	0
10	2	14	4	0
11	2	19	1	1
12	5	15	1	0
13	3	22	0	0
14	6	18	0	0
15	3	5	1	0
16	7	7	0	0
17	2	5	0	0
18	0	2	0	0
19	0	1	0	0
20	0	1	0	0
21	0	0	0	0
22	0	0	0	0
23	0	0	0	0
Total	39	129	11	1

Record Count: 24