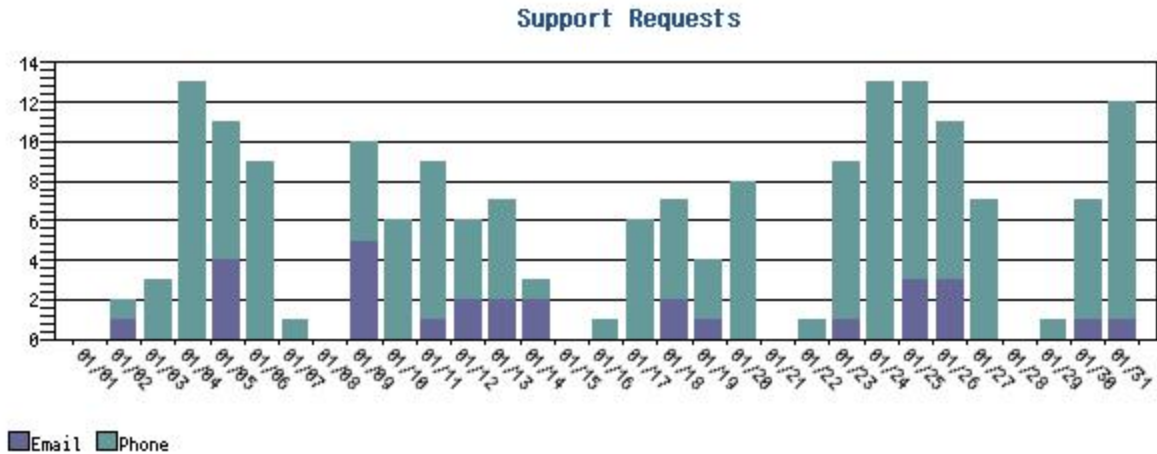


# Support Requests Created by Source



		Tickets		
Interval	Application	Email	Phone	Total
Application: DMS				
01/01	DMS	0	0	0
01/02		1	1	2
01/03		0	0	0
01/04		0	4	4
01/05		4	1	5
01/06		0	1	1
01/07		0	0	0
01/08		0	0	0
01/09		1	0	1
01/10		0	1	1
01/11		0	0	0
01/12		0	1	1
01/13		0	0	0
01/14		1	1	2
01/15		0	0	0
01/16		0	0	0
01/17		0	1	1
01/18		0	1	1
01/19		1	0	1
01/20		0	0	0
01/21		0	0	0
01/22		0	0	0
01/23		1	2	3
01/24		0	3	3
01/25		2	4	6
01/26		1	1	2
01/27		0	1	1
01/28		0	0	0
01/29		0	0	0
01/30		1	0	1
01/31		1	2	3
<b>Total</b>		<b>14</b>	<b>25</b>	<b>39</b>
Application: ROSS				
01/01	ROSS	0	0	0
01/02		0	0	0

01/03	0	3	3
01/04	0	9	9
01/05	0	5	5
01/06	0	8	8
01/07	0	1	1
01/08	0	0	0
01/09	4	5	9
01/10	0	5	5
01/11	1	8	9
01/12	2	2	4
01/13	2	4	6
01/14	1	0	1
01/15	0	0	0
01/16	0	1	1
01/17	0	5	5
01/18	2	4	6
01/19	0	3	3
01/20	0	7	7
01/21	0	0	0
01/22	0	1	1
01/23	0	6	6
01/24	0	9	9
01/25	1	6	7
01/26	2	7	9
01/27	0	4	4
01/28	0	0	0
01/29	0	0	0
01/30	0	4	4
01/31	0	7	7
<b>Total</b>	<b>15</b>	<b>114</b>	<b>129</b>

Application: ROSS - Practice

01/01	ROSS - Practice	0	0	0
01/02		0	0	0
01/03		0	0	0
01/04		0	0	0
01/05		0	1	1
01/06		0	0	0
01/07		0	0	0
01/08		0	0	0
01/09		0	0	0
01/10		0	0	0
01/11		0	0	0
01/12		0	1	1
01/13		0	0	0
01/14		0	0	0
01/15		0	0	0
01/16		0	0	0
01/17		0	0	0
01/18		0	0	0
01/19		0	0	0
01/20		0	1	1
01/21		0	0	0
01/22		0	0	0
01/23		0	0	0
01/24		0	1	1
01/25		0	0	0

01/26		0	0	0
01/27		0	2	2
01/28		0	0	0
01/29		0	1	1
01/30		0	2	2
01/31		0	2	2
<b>Total</b>		<b>0</b>	<b>11</b>	<b>11</b>
<b>Application: ROSS - Training</b>				
01/01	ROSS - Training	0	0	0
01/02		0	0	0
01/03		0	0	0
01/04		0	0	0
01/05		0	0	0
01/06		0	0	0
01/07		0	0	0
01/08		0	0	0
01/09		0	0	0
01/10		0	0	0
01/11		0	0	0
01/12		0	0	0
01/13		0	1	1
01/14		0	0	0
01/15		0	0	0
01/16		0	0	0
01/17		0	0	0
01/18		0	0	0
01/19		0	0	0
01/20		0	0	0
01/21		0	0	0
01/22		0	0	0
01/23		0	0	0
01/24		0	0	0
01/25		0	0	0
01/26		0	0	0
01/27		0	0	0
01/28		0	0	0
01/29		0	0	0
01/30		0	0	0
01/31		0	0	0
<b>Total</b>		<b>0</b>	<b>1</b>	<b>1</b>
<b>Total</b>		<b>29</b>	<b>151</b>	<b>180</b>

Record Count: 124