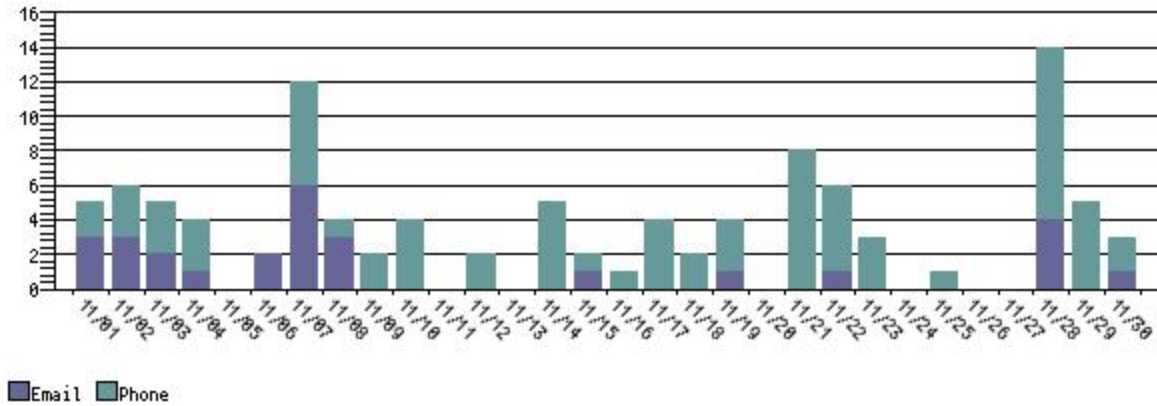


Support Requests Created by Source

Support Requests



		Tickets		
Interval	Application	Email	Phone	Total
Application: DMS				
11/01	DMS	2	1	3
11/02		0	0	0
11/03		1	0	1
11/04		0	1	1
11/05		0	0	0
11/06		0	0	0
11/07		1	1	2
11/08		0	0	0
11/09		0	1	1
11/10		0	3	3
11/11		0	0	0
11/12		0	0	0
11/13		0	0	0
11/14		0	0	0
11/15		0	1	1
11/16		0	1	1
11/17		0	1	1
11/18		0	0	0
11/19		0	0	0
11/20		0	0	0
11/21		0	2	2
11/22		0	0	0
11/23		0	0	0
11/24		0	0	0
11/25		0	0	0
11/26		0	0	0
11/27		0	0	0
11/28		2	1	3
11/29		0	0	0
11/30		1	1	2
Total		7	14	21
Application: ROSS				
11/01	ROSS	1	1	2
11/02		3	2	5
11/03		1	3	4

11/04	1	2	3
11/05	0	0	0
11/06	2	0	2
11/07	5	5	10
11/08	2	1	3
11/09	0	1	1
11/10	0	1	1
11/11	0	0	0
11/12	0	2	2
11/13	0	0	0
11/14	0	5	5
11/15	1	0	1
11/16	0	0	0
11/17	0	2	2
11/18	0	2	2
11/19	1	3	4
11/20	0	0	0
11/21	0	6	6
11/22	1	5	6
11/23	0	3	3
11/24	0	0	0
11/25	0	1	1
11/26	0	0	0
11/27	0	0	0
11/28	2	9	11
11/29	0	5	5
11/30	0	1	1
Total	20	60	80

Application: ROSS - Practice

11/01	ROSS - Practice	0	0	0
11/02		0	1	1
11/03		0	0	0
11/04		0	0	0
11/05		0	0	0
11/06		0	0	0
11/07		0	0	0
11/08		1	0	1
11/09		0	0	0
11/10		0	0	0
11/11		0	0	0
11/12		0	0	0
11/13		0	0	0
11/14		0	0	0
11/15		0	0	0
11/16		0	0	0
11/17		0	0	0
11/18		0	0	0
11/19		0	0	0
11/20		0	0	0
11/21		0	0	0
11/22		0	0	0
11/23		0	0	0
11/24		0	0	0
11/25		0	0	0
11/26		0	0	0
11/27		0	0	0

11/28		0	0	0
11/29		0	0	0
11/30		0	0	0
Total		1	1	2
Application: ROSS - Training				
11/01	ROSS - Training	0	0	0
11/02		0	0	0
11/03		0	0	0
11/04		0	0	0
11/05		0	0	0
11/06		0	0	0
11/07		0	0	0
11/08		0	0	0
11/09		0	0	0
11/10		0	0	0
11/11		0	0	0
11/12		0	0	0
11/13		0	0	0
11/14		0	0	0
11/15		0	0	0
11/16		0	0	0
11/17		0	1	1
11/18		0	0	0
11/19		0	0	0
11/20		0	0	0
11/21		0	0	0
11/22		0	0	0
11/23		0	0	0
11/24		0	0	0
11/25		0	0	0
11/26		0	0	0
11/27		0	0	0
11/28		0	0	0
11/29		0	0	0
11/30		0	0	0
Total		0	1	1
Total		28	76	104

Record Count: 120