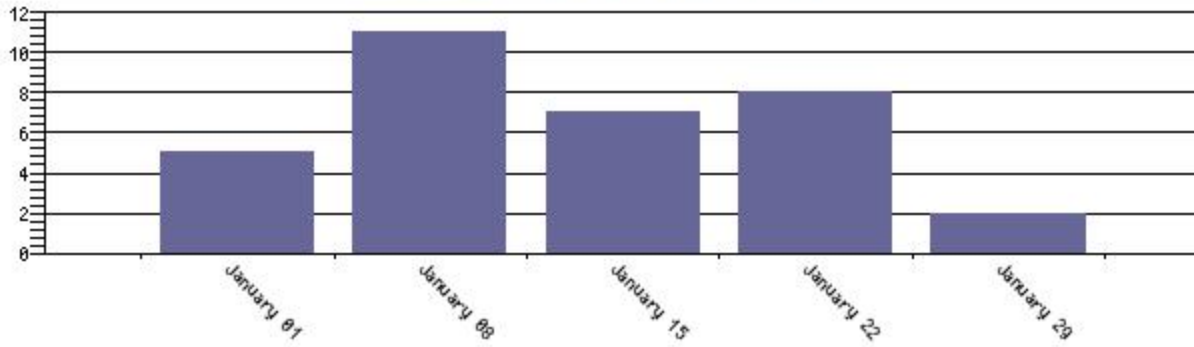


# Support Requests Created

by Week includes problem types

Support Requests by Application



■ ABS

Tickets

Category	January 01	January 08	January 15	January 22	January 29	Total
<b>Application: ABS</b>						
Assistance/Inquiry> How To	0	0	0	3	0	3
Assistance/Inquiry> Question	1	0	1	1	0	3
Failure> Bug/Error	0	0	2	0	1	3
Failure> Data Error	0	0	1	0	0	1
Service Request> Access Issue other than	0	3	1	2	1	7
Service Request> New Account Request	2	2	0	0	0	4
Service Request> Other Account Request	2	6	2	1	0	11
Service Request> Password Reset	0	0	0	1	0	1
<b>Total</b>	<b>5</b>	<b>11</b>	<b>7</b>	<b>8</b>	<b>2</b>	<b>33</b>
<b>Total</b>	<b>5</b>	<b>11</b>	<b>7</b>	<b>8</b>	<b>2</b>	<b>33</b>

Record Count: 8