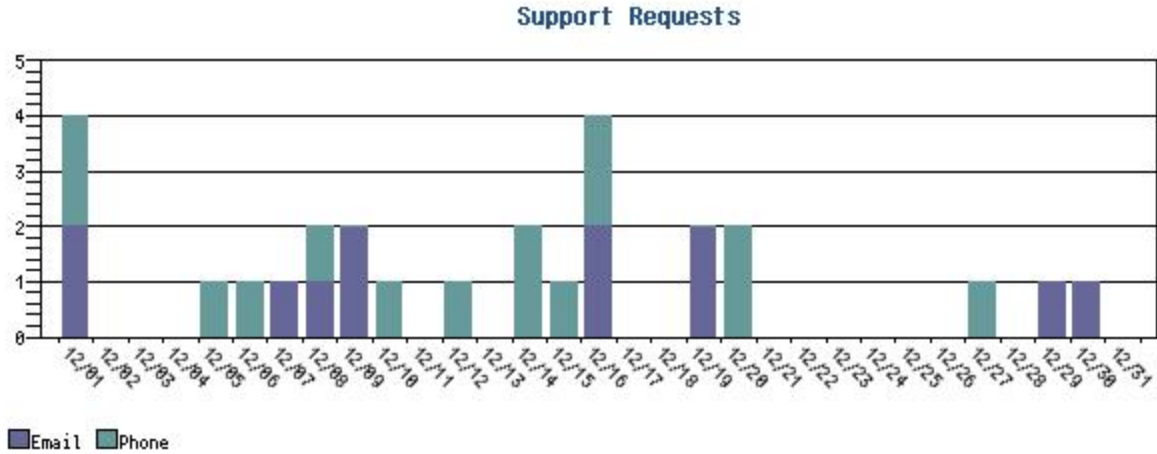


Support Requests Created by Source



		Tickets		Total
Interval	Application	Email	Phone	
Application: ICBS				
12/01	ICBS	2	2	4
12/02		0	0	0
12/03		0	0	0
12/04		0	0	0
12/05		0	1	1
12/06		0	1	1
12/07		1	0	1
12/08		1	1	2
12/09		2	0	2
12/10		0	1	1
12/11		0	0	0
12/12		0	1	1
12/13		0	0	0
12/14		0	2	2
12/15		0	1	1
12/16		2	2	4
12/17		0	0	0
12/18		0	0	0
12/19		2	0	2
12/20		0	2	2
12/21		0	0	0
12/22		0	0	0
12/23		0	0	0
12/24		0	0	0
12/25		0	0	0
12/26		0	0	0
12/27		0	1	1
12/28		0	0	0
12/29		1	0	1
12/30		1	0	1
12/31		0	0	0
Total		12	15	27
Total		12	15	27