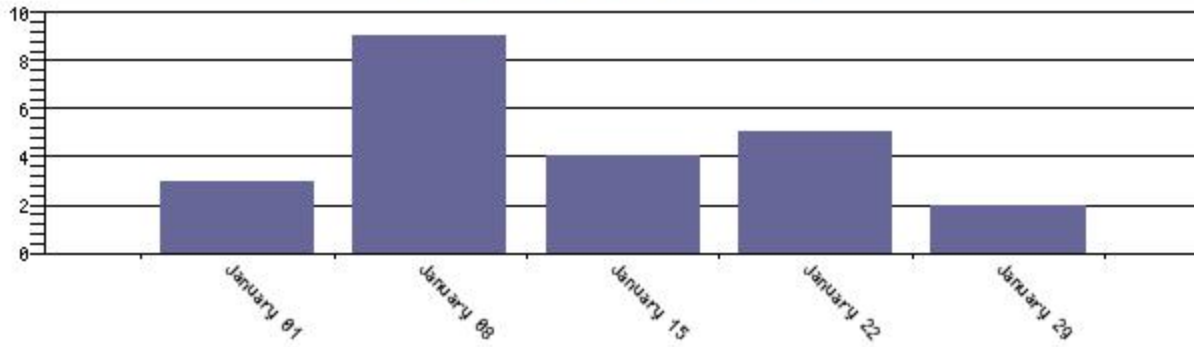


Support Requests Created

by Week includes problem types

Support Requests by Application



■ iSuite

Tickets

Category	January 01	January 08	January 15	January 22	January 29	Total
Application: iSuite						
Assistance/Inquiry> How To	0	3	0	1	0	4
Assistance/Inquiry> Question	0	1	0	1	0	2
Failure> Bug/Error	0	1	0	1	0	2
Failure> Data Error	0	0	1	0	0	1
No Value	1	0	0	0	0	1
Service Request> Installation	0	2	0	0	0	2
Service Request> Other Account	0	0	1	0	1	2
Service Request> Password Reset	2	2	2	2	1	9
Total	3	9	4	5	2	23
Total	3	9	4	5	2	23

Record Count: 8