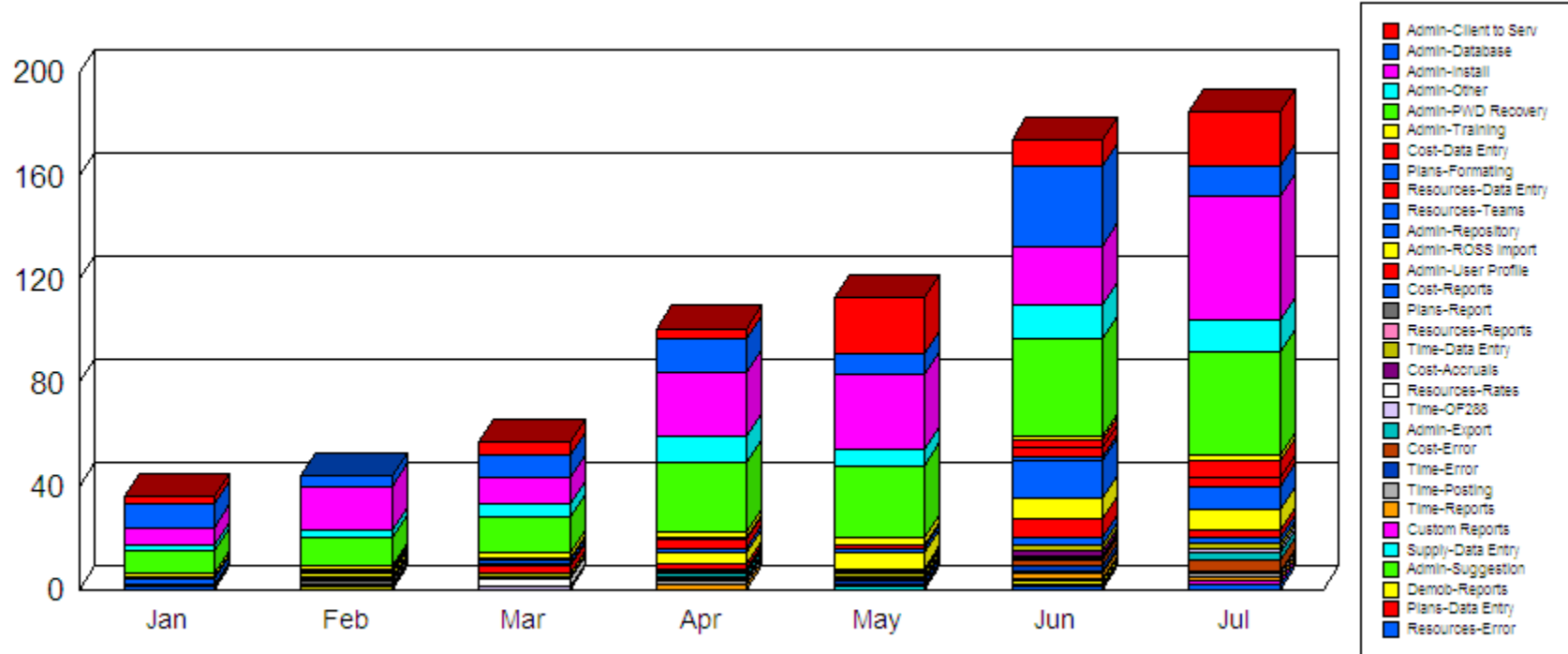


2010 ISuite Calls Year to Date



Call counts are not provided for all call types

		January	February	March	April	May	June	July	Total
ISuite	Admin-Client to S	3	0	5	4	22	10	21	65
	Admin-Database	9	4	9	13	8	31	12	86
	Admin-Export	0	0	0	1	1	1	3	6
	Admin-Install	7	17	10	25	29	23	48	159
	Admin-Other	2	3	5	10	6	13	12	51
	Admin-PWD Re	9	11	14	27	28	38	40	167
	Admin-Reposito	0	1	1	2	2	15	9	30
	Admin-ROSS I	0	1	1	4	6	8	8	28

		January	February	March	April	May	June	July	Total
ISuite	Admin-Suggesti	0	0	0	0	0	1	0	1
	Admin-Training	1	1	2	2	3	1	2	12
	Admin-User Pr	0	1	3	2	1	7	3	17
	Cost-Accruals	0	0	1	1	0	2	0	4
	Cost-Data Entry	1	0	0	0	1	3	7	12
	Cost-Error	0	0	0	1	0	2	4	7
	Cost-Reports	0	1	0	0	0	3	2	6
	Custom Reports	0	0	0	0	1	0	1	2
	Demob-Reports	0	0	0	0	0	1	0	1
	Plans-Data Entr	0	0	0	0	0	1	0	1
	Plans-Formating	2	0	0	1	0	0	0	3
	Plans-Report	0	1	0	0	0	0	0	1
	Resources-Data E	1	1	1	3	0	4	3	13
	Resources-Error	0	0	0	0	0	1	2	3
	Resources-Rates	0	0	3	1	0	1	0	5
	Resources-Repo	0	1	0	0	1	0	0	2
	Resources-Team	1	0	0	0	0	1	0	2
	Supply-Data En	0	0	0	0	1	0	0	1
	Time-Data Entry	0	1	1	0	1	2	2	7
	Time-Error	0	0	0	1	1	2	1	5
	Time-OF288	0	0	1	0	1	0	2	4
Time-Posting	0	0	0	1	0	1	1	3	
Time-Reports	0	0	0	2	0	2	2	6	
Total	36	44	57	101	113	174	185	710	
Total	36	44	57	101	113	174	185	710	