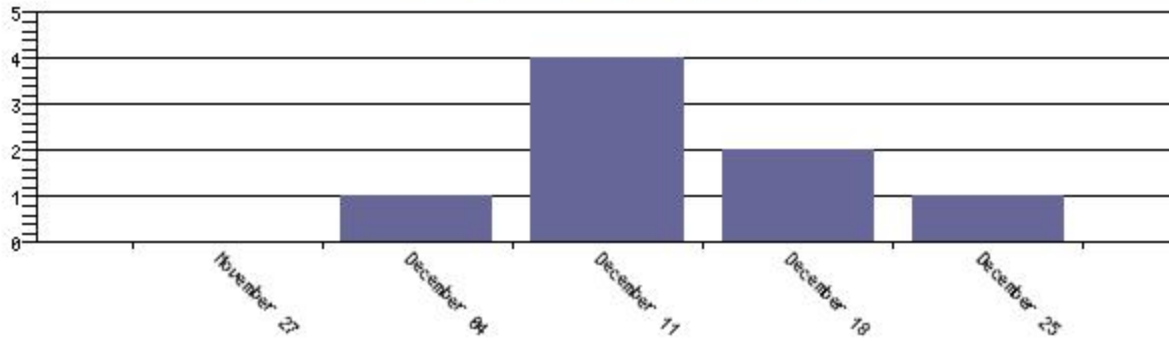


Support Requests Created by Week and GACC

Support Requests by Application



■ iSuite

Tickets

| GACC | November 27 | December 04 | December 11 | December 18 | December 25 | Total |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|----------|
| Application: iSuite | | | | | | |
| No Value | 0 | 0 | 0 | 1 | 0 | 1 |
| Northern California Coordination | 0 | 1 | 0 | 0 | 0 | 1 |
| Northern Rockies Coordination Center | 0 | 0 | 1 | 0 | 0 | 1 |
| Northwest Coordination Center | 0 | 0 | 0 | 1 | 0 | 1 |
| Rocky Mountain Area Coordination | 0 | 0 | 1 | 0 | 0 | 1 |
| Southern Area Coordination Center | 0 | 0 | 1 | 0 | 1 | 2 |
| Total | 0 | 1 | 3 | 2 | 1 | 7 |
| Total | 0 | 1 | 3 | 2 | 1 | 7 |

Record Count: 6